



BT Total Broadband
Additional services

BT Total Broadband includes some great new services – read on to find out how to make the most of them

Fast wireless internet access

If you want fast, easy-to-use wireless broadband internet access when you're out and about, you can use BT Openzone at thousands of hotspots (such as railway stations and coffee shops) in the UK, Ireland and many British Airways airport lounges worldwide displaying the BT Openzone sign.

Inclusive minutes for you

As part of your BT Total Broadband subscription (and for the duration of your contract), you get the equivalent of 250 inclusive minutes of wireless internet access time per month¹ with BT Openzone.

What equipment do I need?

You need a wireless-enabled PC or Mac laptop, or a personal digital assistant (PDA). Laptops with Intel® Centrino™ mobile technology will work automatically. If you don't have one with Intel® Centrino™, you can buy an IEEE 802.11b wireless access card (e.g. PCMCIA card) from www.bt.com/shop or most computer stores.

A list of compatible operating systems can be found at www.btopenzone.com/using/before_start.jsp

What do I do?

1. Within two weeks of your broadband activation, we'll send an email containing a registration code to your BT Yahoo! Mail address. Use this code to register online in order to get your inclusive BT Openzone minutes.
2. Once you have registered, just find your nearest hotspot to use the service. At home, you can find hotspots online at www.btopenzone.com/find. If you're out and about, simply call 118 500² or text³ the postcode or the town you're in to 81041 (from the UK only).
3. To log in at a hotspot, open your browser – you should see the BT Openzone hotspot log-in page – and enter your username and password. If you don't see the log-in page, type 'www.btopenzone.com' into your browser address bar. Or use BT Openzone Access Manager – a handy tool you can use to log in without using a browser. For more information, go to www.btopenzone.com/using/access_manager. To end your internet session, click 'log out' (there are two log-out screens) before closing your browser.

For more detail including terms and conditions, please go to www.btopenzone.com

Great-value broadband phone calls

As part of your BT Total Broadband subscription, you get access to BT Broadband Talk, which gives you free UK⁴ Evening and Weekend calls (up to one hour) over your broadband connection.

BT Broadband Talk is a simple and convenient way to make calls over the internet. The only difference is that calls go through your broadband connection rather than your normal phone line.

With BT Broadband Talk, you get a separate number, most of the benefits of an extra line, incredibly cheap International call rates and free calling features (including 1471 and BT Answer).

For more detail, charges and terms and conditions, please go to www.bt.com/broadbandtalk/talk

Your BT Home Hub gives you easy access to some great additional phone services

Please note: the following service options involve charges in addition to your broadband subscription.

Smart hi-tech portable phone

Enjoy better quality calls around your home with a BT Hub Phone and High Definition Sound (Hi-dS™) capability. When both parties are using this technology, Hi-dS™ provides richer sound quality on calls over your BT Broadband Talk connection.

The BT Hub Phone is a DECT phone specially designed for use with your BT Home Hub and the BT Broadband Talk service. Your BT Hub Phone slots neatly into the front of the BT Home Hub or you can keep it anywhere in your home close to a power supply. You can use up to five BT Hub Phones with your Hub.

For more detail, charges and terms and conditions, please go to www.bt.com/broadbandtalk/talk

To buy a BT Hub Phone, please go to www.bt.com/shop/hubphone

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1. Available to new customers and those changing their BT Total Broadband package. Your 250 inclusive minutes a month for the period of your contract are available in advance (i.e. 3,000 or 4,500 inclusive minutes depending on your broadband contract) to allow you greater flexibility of use. When you've used up all your inclusive minutes – or it's after your first 12 or 18 months – you'll need to buy a voucher or subscription to continue using the service. Inclusive minutes do not apply when roaming abroad.
 2. Calls charged at 23p a minute with a connection charge of 40p on the BT network (ex BT Payphones). Mobiles and other network costs may vary. BT Directories: Freepost NAT 12417, Sheffield S61 PD.
 3. Text charges: your mobile provider's standard cost plus 25p per location request, irrespective of search result.
 4. Local or national calls. Excludes non-geographic calls (e.g. 0845, 0870), premium rate numbers, information services, calls to mobiles and the Channel Islands. Redial required after one hour. Calls are charged at 3p a minute after one hour. Other exclusions apply.

UK* landline rates on your mobile at home

BT Fusion is a new intelligent mobile that you can use like any other mobile when you're out but switches your calls through your BT Total Broadband connection at UK landline rates when you make calls from home.

You can transfer your existing mobile number, add up to five more handsets and make up to three simultaneous calls when connected to the BT Home Hub.

For more detail, charges and terms and conditions, please go to <http://www.bt.com/btfusion>

Feel closer with BT Videophone

See more of your friends and family with the new BT Broadband Talk Video service and a BT Videophone 1000.

With a 3.5" colour screen, duplex speaker and High Definition Sound (Hi-dS™) capability, the BT Videophone 1000 is a great way to stay in touch.

For more detail, charges and terms and conditions, please go to www.bt.com/broadbandtalk/video

*Applies to numbers beginning 01 or 02, excluding Channel Islands and Republic of Ireland called within range of the BT Hub. Rates are 5.5p for up to an hour during evenings and weekends, 3p per minute daytime.

Offices worldwide

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